

Park Gate Joinery Co.

Architectural Joinery & Moulding Manufacturers

Guarantee

The company will be pleased to:-

Rectify any faulty workmanship to the joinery within two years of manufacture.
Replace any faulty double glazing within three years of installation, [this guarantee applies only to units that have suffered from a breakdown of the seals allowing the ingress of moisture or dust and is subject to an inspection by the manufacturer]
Rectify any faulty rendering within one year of installation.
Replace any faulty ironmongery within one year of installation.

Please note that as mentioned within our terms and conditions, it is not possible to give a guarantee against scratches to the outer surface of any glass unless the problem is brought to our attention at the time of installation.

The above guarantee applies only if the joinery, glass and ironmongery etc. are protected correctly and used under normal conditions.

It is recommended that the joinery be used, stored and protected to the British Standard code of practice CP151. The British Standard code of practice CP15 recommends that:- All joinery must be correctly treated without delay after installation, especially the end grain of the timber i.e. the tops, bottoms and sides of doors and windows.

Unless otherwise requested, prime seasoned joinery grade timber is used throughout, and the company will make every effort to treat the joinery correctly prior to installation. The company would advise the customer to do the same immediately after installation.

Please note

Failure to seal/paint the timber correctly, especially the end grain can allow moisture to penetrate the timber and can cause the timber to deteriorate. This is something that is not covered by this guarantee.

Timber is a natural grown product which can be subject to change, and because the company has no control over the environment in which the joinery is to be kept, and is also not responsible for the decoration and maintenance of the joinery, it is not possible to give a guarantee against problems that occur due to the ingress of water such as swelling, warping and splitting or any type of deterioration. However, the company will make every effort to help to rectify any problems that may occur due to poor decoration or the ingress of water, but it must be noted that this work will be at the company's discretion.

